Shopee

Business Use-Case Specification: Make Payment

Version 0.1

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Revision History

| **Date** | **Version** | **Description** | **Author** |
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| 6, Nov, 2023 | 0.1 | Final version | Nguyen Huyen Anh |
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Business Use-Case Specification: Make Payment

# Introduction

## Purpose

The purpose of buying products in Shopee is to fulfill a need or want. Ultimately, the purpose of buying products in Shopee is to make people's lives better in some way. By providing a convenient, affordable, and wide variety of quality products, Shopee helps people to fulfill their needs and wants. This is an use case specification in phase BMP of use case Make Payment. It will describe how to purchase products in Shopee by each step.

## Scope

This use case covers the entire process of purchasing products from an online store, from making the payment and receiving the order confirmation.This document will not show its prototype.

## Definitions, Acronyms, and Abbreviations

BMP: Business Modeling Process

User: Refers to the customer purchasing products from the online store.

Product: Refers to an item being offered for sale on the online store.

Shopping Cart: The virtual shopping cart where users can add and manage products before making a purchase.

Order: The finalized purchase request made by the user, including the products, shipping information, and payment details.

Checkout: The process of confirming the order and providing necessary information for delivery and payment.

## References

BMP01, version 0.1: Business Architecture Document

## Overview

This use case provides a detailed description of the steps involved in the purchase process, ensuring a smooth and seamless shopping experience for customers.

# Make payment

## Brief Description

To purchase products on Shopee, buyers can again check their personal information, view product details, proceed to checkout, select shipping and payment methods, review the order and confirm payment, and then track the order and receive the product. In a shorter summary, buyers can checkout, pay, track order, and receive products.

# Performance Goals

When users purchase goods, this needs to display the summarized description of the products for customers to check again. This can not consume a lot of time for consumers to select address, discount vouchers, and payment methods.

# Workflow

## Basic Workflow

User click on button “Buy Now”.

Payment page displays personal information of the user (such as phone number, name of consignee, address), the information about products, shipping methods, vouchers, and payment methods.

The user reviews the contents of the order summary to ensure accuracy.

The user reviews the total price, shipping costs, and payment information.

The user confirms the order, and the system processes the payment.

This directs users to a confirmed page.

## Alternative Workflows

# Category

Core use case.

# Risk

The user can be out of the application when making payment.

# Possibilities

# Process Owner

User who already had a valid Shopee account.

# Special Requirements

Users have to login to make payment.

# Extension Points